

QUIDOS QUARTERLY



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Quidos
Excellence in Efficiency

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FOREWORD

Just like that and its the end of 2024! Anyone else wondering how that happened?!

Its been an interesting year for both the industry and Quidos for many reasons, including a change of Government, new regulations due to come in and ending with a reel of consultations for our industry that will really spice up 2025 and beyond.

With the New Government's promise in their manifesto that warmer homes were needed to 'slash fuel poverty' and an upgrade to five million homes to cut bills for families, MEES was brought back on the scene and new pots of cash brought out from under beds.

The introduction of the Warm Homes Schemes has resulted in a real push forward in the industry. The end of November saw the total amount of funding available for local authorities to deliver the Warm Homes Plan scheme having been announced as £3.2 billion committed to upgrading 300,000 homes. The Warm Homes: Local Grant £500 million across 3 years and then £1.29 billion to the Social Housing Fund. Further funding towards decarbonisation is also possible post this period. All this is positive news for our industry, is it achievable.....we believe so.

PC Reform will see real development in 2025 and finally grow some legs. With the consultation due to close in February, we expect that 2025 will be gearing up for real reform that we as a scheme have been pushing for for the last few years, with any changes likely to take place towards the latter end of 2026.

On the Retrofit side, we will see the updated



PAS2035 come into play in 2025 as well as new requirements placed on Retrofit Coordinators that will see the industry need to adjust its ways.

At Quidos we have been gearing up for this delivery and the providing the platforms to provide solutions to problems in the industry. You may have heard snippets of us dipping our toes in the market to extend our offerings to our members. We are looking forward to January where we are able to announce so much more!

It might be the end of the year and for some of our members this means that business is slower as we get into the colder months, but I advise you to take the quieter times as rest, catch up on your CPD requirements, because the future is bright and busy.

Thank you for being with us in 2024 and we look forward to supporting you all through to 2025.

Catherine Garrido, Operations Director

INDUSTRY NEWS



Nationwide offers 0% loan for customers to retrofit their homes

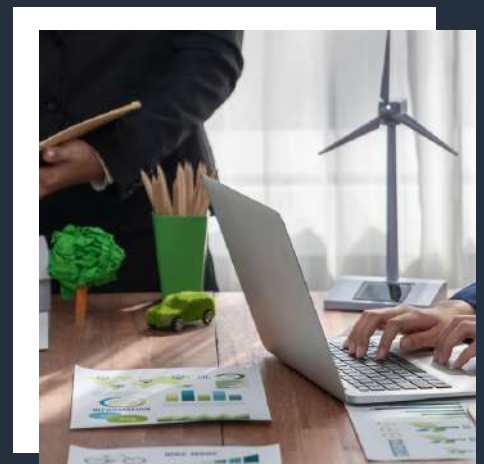
Nationwide mortgage holders can now access interest-free green loans up to £20,000 to make their homes more energy efficient. The 0% Green Additional Borrowing scheme encourages retrofitting homes for environmental benefits and reduced energy bills. Borrowers can take loans between £5,000 and £20,000 over two or five years, with up to 90% loan-to-value.

Initially launched in June 2023 with a £15,000 limit, uptake was low, prompting Nationwide to raise the cap and remove the six-month eligibility wait.

Nationwide urges the government to promote greener homes through a National Retrofit Hub and additional incentives, aligning with the UK's 2050 net-zero target. [Read more](#)

Labour's Retrofit Plans Lack Bold Action

Labour's retrofit approach lacks ambition, says Fallon Warren, Head of Environment at Longhurst Group. Despite promises of bold measures to retrofit over a million homes annually, Labour has rebranded existing Conservative policies, offering no new vision. The £6.6 billion Social Housing Fund equates to just £1,000 per property—far short of the £16,000 needed for measures like wall insulation. Rising costs, limited funding, and outdated tick-box policies fail to address people's real needs. A people-first approach prioritizing affordability and holistic property assessments is essential for meaningful progress. [Read more](#)



QUIDOS EVENTS



Quidos win gold at the EEA Energy Efficiency Awards!

In October, Quidos attended the 10th anniversary EEA Energy Efficiency Awards. Taking place in Birmingham, Quidos were nominated for both the "National Software Application and Tools Developer of the Year" and "National Quality Management, Compliance & Training Company of the Year."

We are very proud to announce that we won 1st place in the "National Software Application and Tools Developer of the Year" category and 3rd place in the "National Quality Management, Compliance & Training Company of the Year." Quidos are delighted to see their improvements to their suite of software recognised and will continue to work harder next year in both categories, with new software, training and offerings as an accreditation scheme.



We would like to thank the EEA for all the hard work they put into a fantastic evening and all the events they put on throughout the year. We hope to see you all at some in 2025!

Homes UK

A couple of us attended the HOMES UK show in November at the Excel in London. This event enabled us to speak with both new and old connections, that we hope in the future will become potential partners in the growing empire of Quidos. Quidos will be providing more services in the future, that not only supports its current members but also welcomes new members in different areas of the industry. It's events like these that bring people and companies together to share skillsets and will provide a quicker route to get to NetZero.

ACCREDITATION



CPD course spotlight

At Quidos, we pride ourselves on the range of CPD we have available to you.

Our most popular CPD modules are on dampness and condensation, RdSAP insulation, extensions and renewables, so why not take a look yourself to see what it's about!

Any questions, or suggestions email training@quidos.co.uk



CPD deadlines

31st January

28th February

31st March

Not yet completed your CPD?

Check our Online Training Modules



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ACCREDITATION



Government release EPC reform consultation

Quidos welcome the long-awaited EPC reform consultation that has been announced.

This consultation seeks views on the reform of the Energy Performance of Buildings (EPB) framework.

It covers the following areas:

- Clarifying and consolidating regulations, and focusing on improving the applicability, quality, and data usage of energy certificates in domestic and non-domestic buildings
- Updating EPC metrics
- Refining requirements for Energy Performance Certificates (EPCs) and Display Energy Certificates (DECs)
- Improving data management protocols and strengthening quality control revising air conditioning inspection reports (ACIRs)

This consultation contains no details regarding government's plans to increase minimum energy efficiency standards (MEES) in the private rented sector to EPC C by 2030. The Department for Energy Security and Net Zero are planning to launch their consultation with their MEES plans shortly, and both consultations will be running in parallel for a while so people will be able to consider them together when submitting their responses.

Quidos have long been an advocate for EPC reform and encourage all of our members and other industry stakeholders to have their say in the future of EPCS. Overall, Quidos are very supportive of the proposals, particularly around the use of multiple metrics and the reduction in validity period for EPCs. However, we do have some small concerns regarding which metrics are used as the headline metric. Our full response to the consultation will be published in the new year.

If you wish to respond to the consultation, it runs from 4th December 2024 to 26th February 2025 and [available here](#).



QUIDOS TECHNICAL SUPPORT

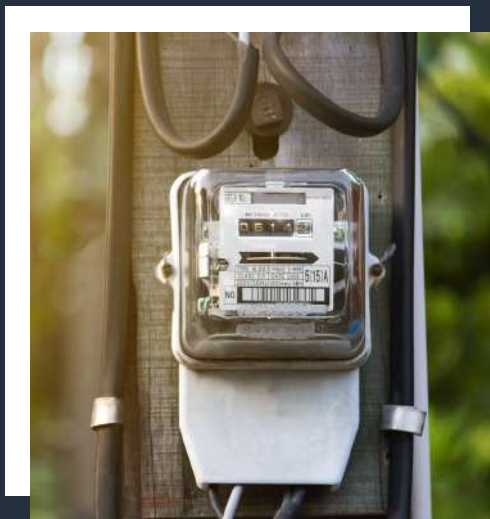


This Quidos Technical Bulletin will be about storage heaters, the controls that come with them, and configurations of electric heating. We frequently receive questions regarding this topic from assessors both old and new, so we thought this bulletin would be a great place to answer any of the burning queries you may have regarding storage heaters.

Storage heaters and electric meters:

Convention 4.02 states: If storage heaters are present as main heating but there is only a single rate metre, enter them as panel heaters and include Addendum 6.

If they are run on a dual meter, then they must be entered as one of the options in the storage heaters section.



How do I enter a storage heater when I have a panel heater present?

For the purpose of RdSAP, storage heaters do not count as room heaters, they are full systems regardless of how many heaters are installed. As such, the main heating source here would be the storage heater, and then you would enter the panel heater into the secondary heating tab.

QUIDOS TECHNICAL SUPPORT



What about if the only heating is a storage heater in a non-habitable room?

Here we would follow convention 4.20: Storage heater in a non-habitable room (no other heating present in a dwelling) - Where the primary source of heat is a storage heater in a non-habitable room, include it as main heating and count it as one heated habitable room. Be careful here as "no other heating" refers to secondary heating as well (gas fireplaces, log burners etc). If there is a gas fireplace present and a storage heater in a non-habitable space, the fireplace would be entered as main heating and the storage heater would be ignored. This also refers to different types of electric heating which is covered.

What should you do if there is more than one type of storage heater present?

If there is more than one type of storage heater (old large-volume, fan-assisted, integrated storage/direct acting, high heat retention), treat it as two main systems.

Then, if either main system 1 or main system 2 has more than one type, choose the most prevalent. A storage heater can be classified as high heat retention only if the brand name and model are located in the database.

What would you do if you had a storage heater in a hallway and a panel heater in the living room?

Here you would enter the panel heater as the main heating. As the other storage heater is in a non-habitable space it is disregarded completely. If the panel heater didn't exist, the storage heater would've been entered here as part of convention 4.20 above.

QUIDOS TECHNICAL SUPPORT



What are the differences between manual and automatic charge controls?

Manual Charge Control:

Manual charge control requires manually setting the input and output dials. The input dial regulates the amount of heat stored overnight, usually between 1 and 8, and the output dial sets the rate at which the heat is omitted, again often between 1 and 8.

Automatic Charge Control:

These have a sensor incorporated into the system, which monitors the air temperature and adjusts the input accordingly. Usually, the labels show automatic control. If it doesn't and you are unsure, you can check the device manual online. If you are still unsure, you must enter the worst-case scenario. This would be manual.

When I have a high-heat retention storage heater, what controls should I select?

If it's a high-heat retention storage heater, you always select controls for high-heat retention storage heaters. Never manual or automatic, even though they will appear in the drop-down menu. This is a mistake that can be easily made, but do not go for these other options under any circumstances when dealing with high heat retention storage heaters. This also means you should never select controls for high heat retention storage heaters when dealing with old, modern, integrated or fan-assisted storage heaters.



QUIDOS TECHNICAL SUPPORT



Trustmark confirm hybrid heat pump lodgements

MCS have released the consultations response for the installation of hybrid heat pumps. This is particularly useful for those carrying out Retrofit Coordination projects under PAS2035. This has led to an update to MIS 3005-D which includes:

- The introduction of a definition of a 'hybrid heat pump system' and 'supplementary heat source'.
- The removal of the requirement that a heat pump should be selected that will provide at least 100% of the calculated heat load when installing a hybrid heat pump system.
- Introducing a new procedure for when installing a hybrid heat pump system, including:
 - The requirement that the heat pump shall be selected to meet a minimum of 55% of the calculated heat load of the building at a 55°C flow temperature, at design conditions.
 - The requirement that the controls' philosophy shall be capable of prioritising the heat pump.



To view the full changes, please [click here](#).

The good news is that guidance on the lodgement of heat pumps released by Trustmark in October remains the same, confirming this guidance as the correct way to lodge hybrid heat pumps.

To view the guidance, [click here](#).

QUIDOS ASSESSOR ZONE - CHRISTMAS



Quidos Christmas closing hours



Our office will be closed for the holidays from December 23rd, reopening on January 2nd, 2025.

Don't worry - all online portals and resources will remain accessible 24/7, so you can continue to access what you need during our break.

For urgent matters, please email us at support@quidos.co.uk, and we'll get back to you as soon as possible after our return.

From all of us at Quidos, we wish you a joyful holiday season filled with relaxation, celebration, and time with loved ones. Thank you for an incredible 2024 - we can't wait to see what 2025 brings!



**Merry Christmas
and Happy New Year!**

(The office is closed from 23rd Dec to 2nd Jan)

QUIDOS ASSESSOR ZONE - SOCIAL MEDIA



Have you had the opportunity to review our latest social media campaigns for our partner companies, the F-Gas Register, JPA Technical and Salus Certification?



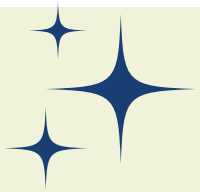
@F-Gas Register



@fgasregister



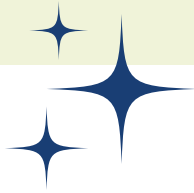
@FGasRegister



We encourage you to visit our pages to explore the remarkable benefits we offer across various sectors within Quidos. If you are interested in these areas, please contact us.



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Salus Certification is an effortless certification service within the Health & Safety sector, saving you time on administration and ensuring that you are compliant.



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QUIDOS ASSESSOR ZONE - EVENTS



Futurebuild

4th - 6th March 2025
ExCeL, London

Great news—we're returning to Futurebuild for another exciting year! We always enjoy connecting with so many of you at the event, and we're thrilled to do it all over again.

Be sure to stop by and see us at stand P60!

[Book your place now](#)

futurebuild
04-06 March 2025 / ExCeL, London

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P60

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