

Quidos Quarterly



QUIDOS 
The answer to energy efficiency

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**Completion of
this Newsletter is
worth 30 minutes
of CPD.**

Foreword



And just like that its Summer again! We hope you are all enjoying the sunny weather we are having and keeping busy!

The last few months have been challenging for all our members, for us as a Scheme and for the industry as a whole. What we are now doing is coming out the other side and looking ahead to the future. Now we are over the RdSAP10 hurdle and refining the software its all about the positives and what we are focusing on going forward.

You will have seen that Quidos has a bright new look! As Quidos is now part of a larger group (you might have heard of our group companies being talked about – Quidos Protect, Quidos Plus and Quidos Technologies), we have decided to change our branding also. A fresh look for a fresh solution.

The next few weeks will see various updates that we have been busily implementing in the background. Some examples being Plan Up integration of which I know some of you will be glad to hear, as well as RdSAP10 lodgements through IHS (Integrated Housing Solutions) Asset Management software.

In the Retrofit space we have a major release of something exciting in the next month. You may have heard rumours and the rumours are probably true (good ones only). We have a solution that will bring everything together, am I being coy....yes....you will just have to wait to find out.

These advances in the Quidos Group are to benefit all our members, whether that be assessors, coordinators or installers. The aim being to bring software solutions to all our members and help make everything more efficient and a smoother faster process.

Earlier this month we had a new consultation drop on us for Social Housing MEES. We would welcome your comments around this consultation as we feel it is an important step in ensuring that every tenant has a decent, warm and comfortable home.

As your Accreditation Scheme we are here to support you and look forward to everything the industry pushes our way for the remainder of this year for our members. We will make sure that our members are well informed on any future steps and value your input is on any new scheme or piece of software we want to release.

I wish you a bright & warm season and look forward to providing you with future updates.

Catherine Garrido, Managing Director

Industry News

Tighter Energy Regulations Could Leave Commercial Landlords at Risk, Warns Industry Expert

Property owners could soon find themselves unable to lease commercial spaces unless urgent steps are taken to improve energy efficiency.

Commercial landlords are being urged to prepare now for stricter energy rules coming into force by 2027, or face fines of up to £150,000. The updated regulations require commercial properties to achieve a minimum Energy Performance Certificate (EPC) rating of C—with deadlines in 2027 for compliance and 2028 for final testing and database submission.

Landlords must take proactive steps such as energy audits, retrofit upgrades (particularly for heating, insulation, and lighting), and EPC re-assessments to ensure their properties meet the new standards. Failure to comply



could result in significant enforcement penalties: up to £5,000 for under three months, rising to 20% of the property's rateable value (up to £150,000) for prolonged non-compliance.

Industry experts warn there remains a critical awareness gap among landlords, noting that a lack of preparation could lead to costly retrofits and compliance failures.

While financial support and clearer guidance are being developed to help landlords navigate these changes, the window to act is closing fast.



Landlords could be missing out on green mortgage savings

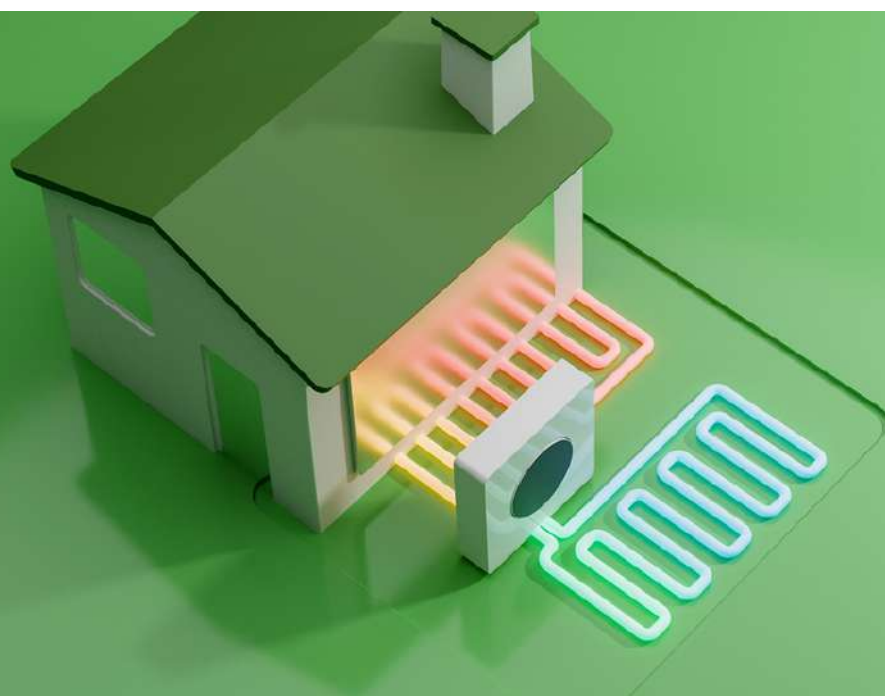
According to recent findings from Paragon Bank, it is suggested that many landlords may be overlooking the benefits of lower-rate green mortgages by failing to update their EPC assessments after making energy efficiency improvements.

The survey of over 500 landlords found that 57% of them who upgraded their properties didn't commission a new EPC, meaning they could be missing out on preferential mortgage rates for homes rated A-C. Encouragingly, 28% had their properties reassessed and saw an improved EPC rating, where 14% who reassessed found their EPC rating stayed the same.

Additional research by Pegasus Insight on behalf of Paragon shows that nearly half of landlords' properties still fall below the proposed EPC 'C' minimum standard, with many homes rated D or lower—highlighting both a challenge and an opportunity for the sector.

As Paragon's Louisa Sedgwick notes, green mortgage incentives apply to both purchases and remortgages, offering tangible savings. Landlords are strongly encouraged to review their property EPCs post-upgrade to unlock potential benefits.

At Quidos, we echo this message—upgrading and reassessing your properties isn't just good for the environment, it's smart financial planning. If you wish to read further about the findings then the article is [here](#).



Links

[Tighter Energy Regulations Could Leave Commercial Landlords at Risk, Warns Industry Expert](#)

[Landlords could be missing out on green mortgage savings](#)

Quidos Events



everyone who visited us - whether to chat, ask questions, or just say hello!

We're taking all the ideas and inspiration back with us, and we can't wait to share what's coming next.

It was great to unveil our new branding at this show and give you a taste of our new look. Stay tuned as we have plenty of exciting things ahead here at Quidos. Let's build a better housing future, together.

Housing 2025

We were very excited to attend the Housing 2025 event this year from 24th–26th June! This important event brought together voices from across the housing and living sector to collaborate, innovate, and shape the future of housing policy.

As we work toward building stronger communities and delivering accessible, high-quality homes for all, we're proud to be part of the conversation. We loved connecting, sharing ideas, and exploring how we can work together to create lasting solutions for future generations.

We would like to say a big thank you to



Accreditation

At Quidos, we pride ourselves on the range of CPD we have available to you. If you have uploaded CPD prior to your deadline, please do drop the Quidos Accreditation team a line and we will note this.

Not yet completed your CPD?

Starting at just £14.99+VAT we have quick 30 minute to 1 hour courses as well as CPD bundles which include all round master-classes and practical guides to enhance your professional development.

Take a look [here](#).

In addition to this, stay ahead in the industry and expand your expertise with our featured CPD course of the month. This feature will be coming in future editions of the Quidos Quarterly, so keep an eye out for it. Carefully selected to provide maximum value, the courses chosen are designed to enhance your professional knowledge while fitting conveniently into your busy schedule.

CPD deadlines

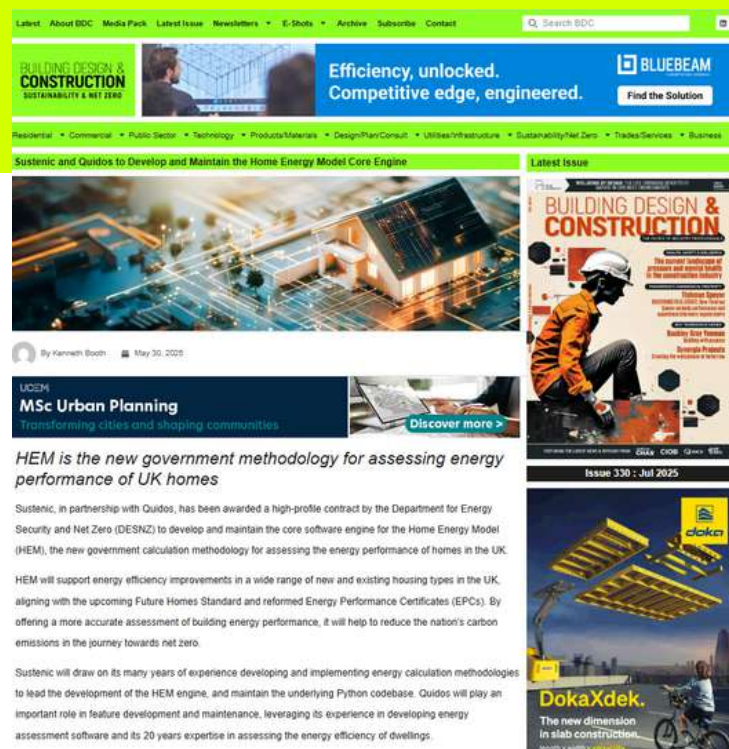
31st July

1st September

30th September

Any questions, or suggestions,
please email training@quidos.co.uk





Home Energy Model

HEM is the new government methodology for assessing energy performance of UK homes.

Sustenic, in partnership with Quidos, has been awarded a high-profile contract by the Department for Energy Security and Net Zero (DESNZ) to develop and maintain the core software engine for the Home Energy Model (HEM), the new government calculation methodology for assessing the energy performance of homes in the UK.

HEM will support energy efficiency improvements in a wide range of new and existing housing types in the UK, aligning with the upcoming Future Homes Standard and reformed Energy Performance Certificates (EPCs). By offering a more accurate assessment of building energy performance, it will help to reduce the nation's carbon emissions in the journey towards net zero.

Sustenic will draw on its many years of experience developing and implementing energy calculation methodologies to lead the development of

the HEM engine, and maintain the underlying Python codebase. Quidos will play an important role in feature development and maintenance, leveraging its experience in developing energy assessment software and its 20 years expertise in assessing the energy efficiency of dwellings.

Work will begin immediately on a consultation version of the core engine. To read more information about HEM then click [here](#).

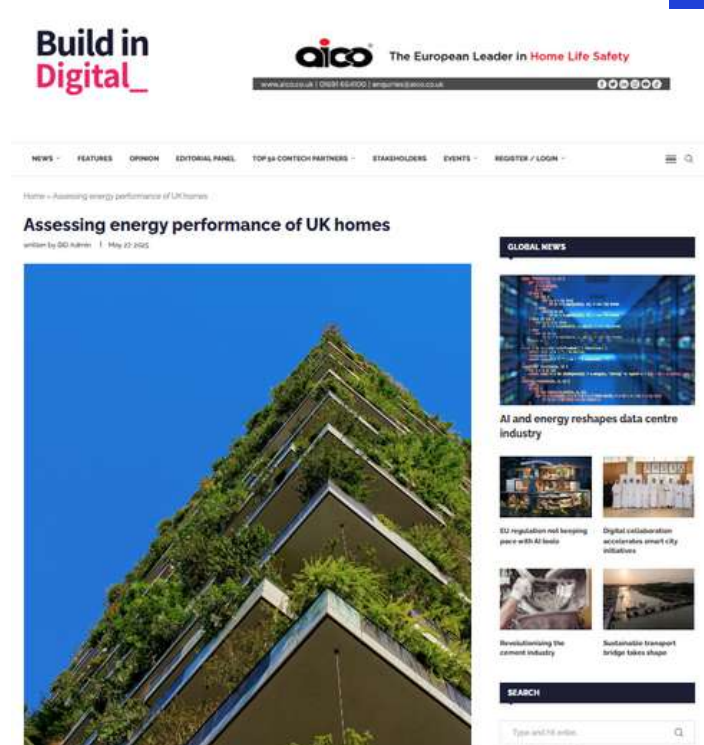
We're proud to see our work on the Home Energy Model (HEM) gaining momentum across the industry, following our collaboration with Sustenic.

As part of this government-backed initiative, we're helping to shape the future of UK housing — supporting the transition to smarter, more sustainable homes.

Our partnership has been recently featured in several industry publications. The growing media coverage reflects the significance of HEM in transforming energy policy and performance measurement across the country.

We're excited to be leading the way in delivering a smarter, more accurate way to assess home energy performance, read more:

- [Managed IT Magazine](#)
- [Renewable Energy Magazine](#)
- [BDC Magazine](#)
- [Build in Digital](#)



Webinars

That's a wrap on our RdSAP10 Software Webinar Series!

Over the course of five sessions across May and June, we delivered a dedicated series of webinars designed to prepare and support our assessors ahead of the upcoming changes to RdSAP10.

We're proud to share that more than 600 assessors attended the series - a clear reflection of the commitment within our community to stay informed and confident in their work.



Each session was packed with practical insights, essential updates, and real-time Q&A, helping assessors navigate the transition with clarity and support.

A huge thank you to Billy Say and our amazing Quidos team for their work behind the scenes, and to everyone who joined us - your engagement, questions, and feedback truly made this series a success.

Stay tuned for more resources and training opportunities as we continue to support you through every step of the RdSAP10 journey!



JustHeat

We're pleased to announce an update from JustHeat, part of the Quidos Group as they continue to scale.

They've now achieved UL Certification, enabling commercial sale of the JustHeat system in both the United States and Canada. This is a significant regulatory milestone that supports our broader international rollout.

Alongside this, we've secured new distribution partnerships and signed a number of commercial agreements that will help bring our fully electric, low-carbon heating system to more homes and buildings across a range of sectors.

We're looking forward to sharing more as we continue to grow together in the future.



To read about our partnership and the JustHeat product, visit:

[Introducing JustHeat](#)

For further updates and full details on this update, visit:

[Trading Update.](#)

Technical Support

Quidos pride ourselves in the support we give our members. It improves the knowledge of the assessor and in turn improves the quality of EPCs across the industry. Each edition of the Quidos Quarterly will play host to a technical bulletin to keep our members on their toes. This edition we have the following:

RdSAP10 - Insulation

This bulletin covers the changes in RdSAP10 regarding insulation including:

- Additional insulation thicknesses
- Thermal properties of insulation
- Floor insulation revised
- Insulation thickness & Use of unknown
- Changes to improvement measures regarding insulation

Additional thicknesses

In the previous version of RdSAP (9.94), insulation thicknesses were generally available in increments of 50mm.

However, in RdSAP10 you will find a multitude of new options when entering the insulation thickness for a building part.

You will find that you have updated options, which increase in increments of 25mm – While also having the option for 10/12mm should you require this.

Walls, Floors and Roofs will however have slightly different lists of available thicknesses (see images).

Roof

Unknown

None

12mm

25mm

50mm

75mm

100mm

150mm

200mm

225mm

250mm

270mm

300mm

350mm

400mm+

Walls

Insulation thickness

Unknown

10mm

25mm

50mm

75mm

100mm

125mm

150mm

175mm

200mm

Unknown

Floor

25mm

50mm

75mm

100mm

125mm

150mm

175mm

200mm

Unknown

Thermal Conductivity

When retrofitted insulation is selected either for solid walls (A-E) assessors will need to identify the thermal conductivity (if known) or type of insulation, so the software assumes.

Thermal conductivity of insulation can be found in the manufacture's details. If you do not have the details, then you should follow convention 3.07, which states:

Where visual/documentary evidence confirms the presence of insulation, but the thermal conductivity is not available the options below should be applied.

- mineral wool, rock wool, fibre glass or EPS (expanded polystyrene) = $0.040 \text{ W/m}\cdot\text{K}$
- XPS (extruded polystyrene) = $0.030 \text{ W/m}\cdot\text{K}$
- PUR (polyurethane foam), PIR (polyisocyanurate), phenolic foam = $0.025 \text{ W/m}\cdot\text{K}$

Insulation examples:



Mineral Wool
- $0.040 \text{ W/m}\cdot\text{k}$



PIR Board Insulation
- $0.025 \text{ W/m}\cdot\text{k}$



XPS Board Insulation
- $0.030 \text{ W/m}\cdot\text{k}$

For properties that are not age band A-E, or any other wall, roof or floor type the only requirement will be to enter the insulation thickness.

Convention 3.07 – Lamda values

Convention 3.07 also goes into more detail regarding insulation thickness. As a reminder, it states:

If insulation is multi-foil (multi-layered blanket-type insulation which contains at least three layers of foil-type material), the thickness is entered as twice its actual thickness.

Any insulation (apart from where it is present on solid brick and stone walls age bands A-E*) can be doubled in thickness if there is documentary evidence of the type of insulation and manufacturer's information that the λ -value (thermal conductivity) is equal or less than $0.025 \text{ W/m}\cdot\text{K}$.

If the thermal conductivity is more than $0.08 \text{ W/m}\cdot\text{K}$. then divide thickness of insulation by two (e.g. vermiculite). If there is both internal and external wall insulation add the insulation thicknesses together and enter as external.



Party Wall Insulation

Recommendation Removal The recommendation for party wall insulation has now been removed. It will not appear on any list of recommendations.

What do we need for audit?

Audit requirements remain largely the same for insulation. An auditor will expect to see a photograph of any insulation being measured to confirm the thickness. In terms of thermal conductivity, this will need to be evidenced with documentary evidence, as is currently the case.

Additional Information

For more information on the changes to RdSAP10, please head to our support log where you can access a [full RdSAP10 training pack](#), which includes:

- Technical bulletins
- RdSAP10 changes free CPD module
- RdSAP10 conventions free CPD module
- Video software walkthroughs
- Much more....

If you have any questions, please contact support@quidos.co.uk

RdSAP10 is Live!

Start using our updated software today!



RdSAP 10

We are pleased to inform you that RdSAP10 is now live, and our software is ready for use. Thank you for your patience and understanding during this important transition. We appreciate the effort everyone has made to adapt to these changes.

As with any major update, some minor issues may occur as more users access the system. If you notice any problems, please report them to support@quidos.co.uk.

Your feedback is essential to help us improve the software quickly.

We understand this is a significant change, and we want to assure you that we are here to support you throughout this process. Please do not hesitate to contact us if you have any questions or need assistance.

Thank you again for working with us as we move forward with RdSAP10!

Assessor Zone

New Quidos Brand

Energy should work for everyone.

That belief drives everything we do - and today, we're proud to show what that looks like. We've reimagined Quidos from the ground up:

- A new identity
- A clearer message
- A renewed commitment to better energy efficiency standards for all

Because this isn't just about buildings. It's about warmer homes, fairer bills, and the power to live better. We're proud to be the UK's only end-to-end solution for energy efficient buildings - and we're just getting started.

A taste of our new look:



TrustMark

TrustMark Skilled to Build webinar

TrustMark have shared with us a recent webinar they hosted.

The webinar followed on from the success of their research with over 1,200 small and micro sized businesses.

They uncovered a wealth of invaluable insights into the trades and how we can bridge the skills gap.

The webinar discusses the insights they have collected and how to support change with a good panel of business owners and an apprentice.

New partnership offer with Kelly Worrall



KELLY WORRALL
marketing strategist



in partnership with
TRUSTMARK
Government Endorsed Quality

TrustMark is pleased to announce an exclusive new marketing partnership offer for members, in collaboration with Kelly Worrall.

Kelly is a Marketing Specialist who operates in the RMI sector. Together, they're offering £200 off done-for-you Facebook & Instagram META ads — designed to help you generate more high-quality leads, attract serious enquiries, and increase visibility for your business without lifting a finger.

If you're a TrustMark member, you'll receive the £200 discount with no setup fees. If you wish to make the most of this offer, then you can find out more about the partnership by clicking [here](#).

Skilled to Build:
Key results and insights



WEBINAR



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