

QUIDOS QUARTERLY



March, 2025 | Issue: 11 |



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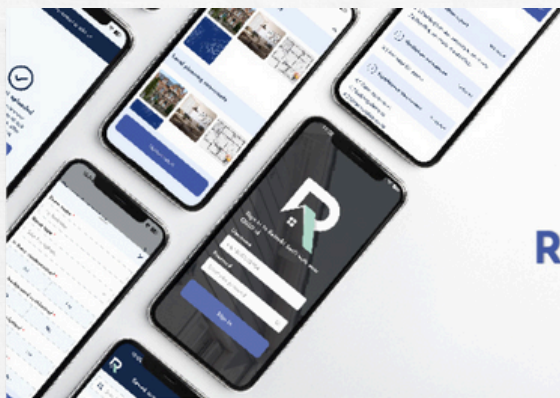
Quidos
Excellence in Efficiency

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business efficiency

Retrofit Assessment Mobile App

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FOREWORD

Spring is here and lots of exciting things on the horizon both at Quidos and within the industry!

Quidos has grown over the last 12 months and we have been working like busy bees behind the scenes. You will have noticed that we have started to provide updates on integrations and partnerships that we have invested in. These advances within the Quidos Group are to benefit all our members, whether that be assessors, coordinators or installers. There are also solutions available now for Housing Associations and Local Authorities. The aim being to bring software solutions to all our members and help make everything you do more efficient.

- There is movement on all things legislation. We are awaiting the EPC Reform consultation response and the MEES consultation is pending (responses due May 2025). The outcome of these responses will hugely impact our sector, with movement in these areas being a real step forward and a push in the right direction.

PAS2035:2023 in the retrofit space is aimed at making retrofit projects more accurate and improve compliance across the sector. For our retrofit members, we have a range of solutions being released over the next two months to help you with this journey of change.



As your Accreditation Scheme we are here to support you and look forward to everything the industry pushes our way this year for our members. 2025 will be a busy year, that will see further integration with other third-party software and the release of new software for several strands. We will make sure that our members are well informed on any future steps and believe your input is vital on any new scheme or piece of software we want to release.

I wish you all a bright start to the warmer season and look forward to providing you with future updates.

Catherine Garrido, Operations Director

INDUSTRY

Scottish EPC Reform Consultation outcome

The Scottish Government has released its response to the 2023 EPC Reform consultation, outlining changes set to launch alongside the Home Energy Model in 2026.

New Domestic EPCs will feature three key metrics: Heating System Rating (assessing emissions, costs, and efficiency), Heat Retention Rating (measuring insulation performance) and Energy Cost Rating (replacing the current Energy Efficiency Rating).

Additional improvements include clearer recommendations, a redesigned certificate, and an emphasis on low-carbon heating solutions.

For Non-Domestic EPC Updates, Scotland will align more closely with the UK by introducing: Energy Demand Rating, Energy Efficiency Rating (matching the UK Asset Rating) and Direct Emissions Rating.

Key Changes for both Domestic and Non-Domestic EPCs are as follows: EPCs will now be valid for five years instead of ten, Assessments will have stricter quality control and EPCs will shift to a digital format with an interactive interface.

The reforms aim to improve clarity, encourage energy efficiency, and support carbon reduction. The full government response is available here: [Scottish Government EPC Reform Consultation Response](#) and the link to the full article above is here: [Scottish EPC Reform Consultation outcome](#).



UK homes install subsidised heat pumps at record level



Heat pump installations in UK homes hit record levels last year, rising 52% from 2023, driven by the £7,500 Boiler Upgrade Scheme (BUS) grant.

Heating contributes 14% of the UK's carbon emissions, making heat pumps crucial for climate targets. Unlike gas boilers, they run on electricity, cutting emissions as the UK shifts to renewables. About half of installations receive government support, with the rest from commercial projects and new builds.

NEWS



Miliband and Rayner Tighten Energy Rules for Private Rentals

The government plans stricter energy efficiency standards for private rentals, aiming to lift 500,000 households out of poverty by 2030 and save tenants £240 annually.

A new consultation proposes requiring all private landlords in England and Wales to upgrade properties to EPC C by 2030, with costs estimated at £6,100-£6,800 per property.

Key measures include:

Landlords choosing how to meet standards (starting with insulation before options like

solar panels), a £15,000 spending cap per property, with financial support available, a £10,000 cap for landlords with lower rents or council tax bands.

The government is also revising its fuel poverty strategy and strengthening Ofgem's role in protecting consumers. Deputy PM Angela Rayner stressed improving housing standards, while Energy Secretary Ed Miliband highlighted savings for renters.

The consultation document will be available today on the Department of Energy Security and Net Zero's website or by clicking [here](#).

To read the full article from Letting Agent Today, then click [here](#).

Despite growth, only 100,000 heat pumps were sold in 2024—far below the 600,000-a-year target by 2028. Experts say high electricity costs remain a key barrier, urging policy changes.

New planning rules will require more new-builds to include heat pumps, boosting adoption. The government is also launching a public awareness campaign to tackle misinformation.

With rising demand and policy shifts, the heat pump market is set for rapid expansion. [Click here for the full article.](#)



QUIDOS EVENTS - FUTUREBUILD

Futurebuild 2025 was an incredible event, and we were thrilled to be part of it! Over three exciting days, we had the chance to connect with so many professionals, share insights, and explore the latest industry developments.

As Quidos continues to grow, it was great to discuss new opportunities and ways we can support you in the future. We truly appreciate the conversations, ideas, and connections made throughout the event.

This year, we showcased our latest solutions and highlighted how we're driving innovation across the industry. The discussions we had reinforced the importance of collaboration in shaping a more efficient and sustainable future.



We're excited about what's ahead and look forward to continuing these conversations. With numerous exciting developments in the pipeline, now is the perfect time to stay connected. Keep an eye on our updates and social media channels to be the first to hear about our upcoming innovations and new service offerings.

If we didn't get a chance to speak, or if you'd like to learn more about how Quidos can support you, feel free to reach out to our team.

We look forward to staying in touch and seeing you at future events!

ACCREDITATION & TRAINING

CPD Update

At Quidos, we pride ourselves on the range of CPD we have available to you.

We will be adding more CPD modules to the mix soon, there will be pieces on overheating, ventilation and on the conservation of fuel. We have also introduced an Air Tightness Testing and BVT training course, [so take a look!](#)

Our most popular CPD modules are on dampness and condensation, RdSAP insulation, extensions and renewables, so why not take a look yourself to see what it's about! We are also updating our current modules to the latest standards, so look out for these updates coming your way soon!

Any questions, or suggestions email training@quidos.co.uk



CPD deadlines

30th April

30th May

30th June

If you have uploaded CPD prior to your deadline, please do drop the Quidos Accreditation team a line and we will note this.



Not yet completed your CPD?

Check our Online Training Modules

Starting at just £14.99+VAT we have quick 30 minute to 1 hour courses as well as CPD bundles which include all round master-classes and practical guides to enhance your professional development.

<https://quidos.co.uk/our-courses>

ACCREDITATION & TRAINING

Are you looking to become a Level 3 Domestic Energy Assessor?

Upcoming course date:

 28th April 2025

Join us at our dedicated training center, where you'll receive expert guidance, hands-on experience, and the skills needed to thrive in your new career. Our interactive sessions, led by industry professionals, will help you build confidence and expertise in a supportive learning environment.

Reserve your spot now! 



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training@quidos.co.uk
www.quidos.co.uk

New
Domestic Energy
Assessor Course date:

**28th April
2025**





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Have you seen our new
Air Tightness Testing &
BVT Course?!

**14th April
2025**

Have you seen our new Air Tightness Testing & BVT Course?

Upcoming course date:

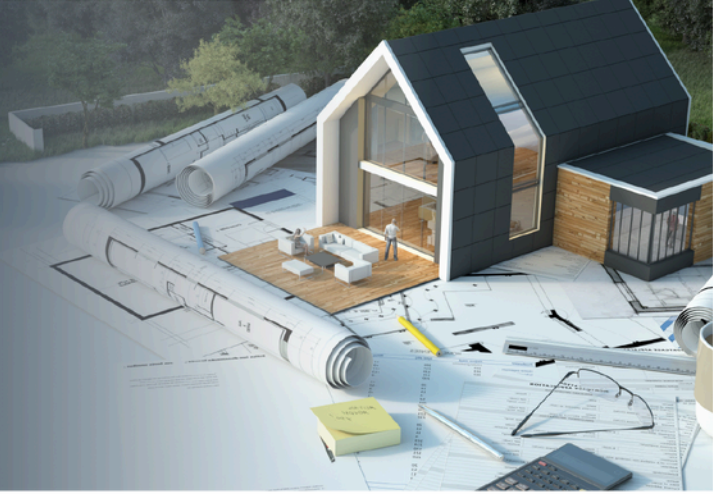
 10th March 2025

With air tightness tests now required for all new builds, there's never been a better time to get trained! This 5-day face-to-face course provides hands-on experience with blower door & pulse test methods, covering mandatory case studies and ventilation strategies in line with PAS2035 retrofit.

 Engage Training Academy, Runcorn, Cheshire - Book now!

The U-Value Competency Register

Powered by Quidos



Join the U-Value Competency Register today and demonstrate to your customers that your U-Value calculations are of the highest standard!

The need for high quality U-Value calculations has never been so important, and individuals need to be able to show clients that their calculations are accurate and correct. Being a registered member of the U-Value Competency Register and having quality assured calculations is the best way to do this.

Being a member of the register also provides you with :

- The opportunity to override U-values in RdSAP in a fully compliant manner
- Compliance with standards and regulations
- Access to industry-leading software
- Technical support
- Professional marketing materials to add to your own branding.
- Access to CPD content to help further your career and branch out into different areas of the U-Value industry.



Joining the Competency Register

There are two routes to joining the Competency Register; Experienced Practitioner route & New entrant. Further details can be found on the application page on the following links:

Experienced Practitioner route

This route is available for individuals who have been undertaking U-Values at a professional level for at least 3 years. Applicants will need to provide evidence of the work they have undertaken and complete a U-Value calculation to finalise their application.

[Apply now](#)

New entrant

This route is for individuals involved in the construction industry who want to add U-Value calculations to the list of services that they can provide to their customers. Applicants will need to complete a U-Value training course and then provide a series of calculations to become registered.

[Apply now](#)

[U-Value training](#)

[Visit our website for pricing and more information](#)



New partnership with **integrator** HOUSING SOLUTIONS

Quidos Limited, a leading quality-focused and government-approved accreditation scheme, today announces a new partnership with Integrator Housing Solutions Limited (IHS), a leading asset management & energy efficiency software solution for social and private housing.

Established in 2006, Integrator Housing Solutions has grown into a dynamic, technology-led company that's leading the way in asset management & energy efficiency software, delivering software solutions for social and private housing. The company provides services to 30 major housing associations, local authorities, and contractors.

Philip Salaman, MD of Quidos Ltd, said:

"Quidos has long admired the fantastic products that IHS produce, and I feel that the integration of IHS within Quidos will enhance both companies to deliver far more innovative and intelligent solutions going forward. We look forward to working with Helen and her team, continuing the excellent work IHS has delivered to date. Quidos is committed to assisting those homes that are in need of upgrading to be warm and comfortable. We believe a healthy home leads to a healthy life."

Helen Harrison, MD of IHS Ltd, added:

"Our founders were involved with the inception of energy-saving design and assessment in the nineties, and as a company, we have stayed at the forefront of energy efficiency software development. We are very excited about our new partnership with Quidos after working closely with them for over a decade. A formal partnership just made sense."

This is a unique opportunity to offer social and private landlords exclusive EPC lodgement through our Integrator Plus Energy Toolkit, with a gateway to a complete end-to-end retrofit solution. Both companies are passionate about decarbonisation and working towards eradicating fuel poverty for all."

This partnership marks a significant step forward in delivering smarter, more sustainable housing solutions.

To learn more about Integrator Housing Solutions, visit <https://integrator.solutions/>

Innovating Home Emergency Solutions & Nano Heating Technologies

Quidos unveils Quidos Protect - A new era in Home Emergency Solutions & Nano Heating

Quidos Limited proudly announces the launch of Quidos Protect, a groundbreaking service designed to transform home protection, monitoring, and heating.

With a strong focus on innovation and sustainability, Quidos Protect delivers an integrated approach to home resilience through:

- **Home Emergency Response** - Fast, reliable, and expert-driven solutions across all trades.
- **Technical Monitoring & Smart Diagnostics** - Advanced monitoring to detect and resolve issues before they escalate.
- **Nano Heating Technology** - A next-generation, ultra-efficient heating solution designed for long-term energy savings.

Enhancing home resilience & efficiency

Quidos Protect is designed to provide homeowners with peace of mind and long-term protection, combining cutting-edge technology with high-quality service delivery.

Brenton Screen, Director of Field Operations at Quidos, commented:

"Quidos Protect was born from a clear need I've seen time and again – both contractors and clients across our industry are craving something different. Something smarter. Something built with true clarity and foresight. This isn't just another service; it's a step forward.

Quidos Protect is about delivering faster, more intelligent home emergency support, using cutting-edge monitoring and pioneering nano heating technologies to truly modernise the way we protect homes. We're not just responding to today's challenges – we're designing for tomorrow. And I'm proud to be leading a service that puts innovation, reliability, and future-ready thinking at the heart of everything we do."

Expanding our network

As Quidos Protect launches, the company is actively expanding its network of skilled contractors, installers, and industry professionals to support its ambitious growth plans.

The next 12 months will be a period of rapid expansion, and Quidos is looking for partners who share its vision for smart, sustainable, and resilient homes.

Join the future of home innovation

With Quidos Protect, Quidos is taking a bold step toward a future where homes are safer, smarter, and more energy-efficient. Homeowners, industry professionals, and potential partners are invited to be part of this exciting journey.

For more information or partnership inquiries, contact healthyhomes@quidos.co.uk.



Quidos Protect - Protecting your future, always one step ahead.

Quidos Group

The end-to-end solution
for property Retrofit



Big things are coming

QUIDOS TECHNICAL SUPPORT

Quidos pride ourselves in the support we give our members. It improves the knowledge of the assessor and in turn improves the quality of EPCs across the industry. Each edition of Quidos Quarterly will play host to a whole host of technical support tips, hints and reminders to keep our members on their toes. This edition we have the following:

Renewal Reminder for Display Energy Certificates (DECs)

Since 9th July 2015, the requirement for Display Energy Certificates (DECs) was extended to include public buildings over 250m²—lowering the previous threshold of 500m². As a result, all public buildings within the 250m² to 500m² range needed to obtain DECs valid for 10 years.

With many of these certificates now approaching expiry, renewal is essential

to ensure ongoing compliance with energy performance regulations for public building occupiers, asset management companies, public building managers and anybody else this will affect.

Any public authority-occupied building that is regularly accessed by the public must hold a valid Display Energy Certificate (DEC) and Advisory Report. To arrange a renewal, be sure to consult a qualified DEC Assessor.



QUIDOS TECHNICAL SUPPORT

Acceptable data sharing within GDPR

In this tech bulletin, we will discuss what is and is not deemed acceptable data sharing within GDPR. To protect personal information, the sharing of Energy Performance Certificate (EPC) data must comply with UK GDPR. Energy assessors can share data only with authorised individuals and must follow strict procedures set by Quidos Ltd.



This policy outlines what information can be shared, the need for consent, and the requirement to redact personal details. Assessors must complete the necessary forms and follow compliance guidelines before disclosing any data.

By adhering to these rules, assessors ensure lawful data sharing while maintaining professional and regulatory standards. Quidos Ltd provides guidance to support compliance.

Energy assessors may share EPC data with the building owner, occupier, or landlord (the “authorised person”) and, with explicit consent, a third party. Proof of authorisation is required and must be securely stored for audits by Quidos Ltd. While assessors are not obligated to share data, Quidos Ltd provides a structured mechanism for doing so. Assessment data that can be shared includes energy calculation data, site notes, floor plans, and photographs, but must exclude Green Deal information, names of individuals, and details of restricted buildings like Ministry of Defence properties.

These regulations apply to all EPCs, Air-Conditioning Inspection Reports, and Display Energy Certificates (DECs) in England and Wales, excluding Scotland and Northern Ireland. Once data is shared, the recipient becomes the data controller and must comply with UK GDPR regulations.

To meet compliance, all names—including those of assessors, landlords, and occupants—must be redacted from shared documents, including guarantees, fuel bills, and photographs. Prior to sharing, energy assessors must complete the “Sharing Energy Data Notification Form,” and inform Quidos Ltd to ensure compliance with Scheme Operating Requirements (SORs). This form should only be used for

QUIDOS TECHNICAL SUPPORT

the release of your own energy assessor data. It cannot be used for any other purpose, including data held/lodged through alternative accreditation schemes.

Assessors may charge for data-sharing services, but failure to follow the correct procedures is a legal violation. Quidos Ltd is committed to helping members remain compliant and encourages assessors to reach out for guidance. For support, contact the Accreditation team at gas@quidos.co.uk, and access the Sharing Energy Data Notification Form via the Technical Support Log at support.quidos.co.uk.



Discussing commissioned EPCs with people other than the customer who paid for it:

There is also a common misconception among assessors that they are only permitted to discuss Energy Performance Certificates (EPCs) with the individual who commissioned and paid for the assessment. However, this is not the case. In reality, a wide range of individuals can have a legitimate interest in the EPC, including prospective buyers, current tenants, local council representatives, surveyors, and other relevant stakeholders. As such, assessors are fully entitled to discuss the EPC with any interested party, not just the person who engaged their services.



QUIDOS ASSESSOR ZONE - SALUS



Salus Certification & SSIP Certification

Salus Certification provides SSIP Certification so that you can showcase your commitment to maintaining health and safety standards!

We provide SSIP Certification services across various industries and sectors, take a look at our website to find out if your sector is covered.

In addition to our SSIP Certification, we provide a wide selection of training courses tailored to meet the unique requirements of various industries. Our programs cover critical safety topics, including working at heights, employee well-being, construction skills, and much more!

To find out more, please visit our website by clicking [here](#).

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Premium Supplier

- A voluntary scheme with a thorough business audit by industry experts.
- Assure clients you're improving the sector by working only with certified F-Gas contractors.
- Highlight your commitment to environmental standards and continuous staff development.

f-gas
Premium

- Access enhanced warranties and partner programs from top manufacturers.
- Show your clients you exceed F-Gas standards, building trust in your high-quality service.



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QUIDOS ASSESSOR ZONE - EVENTS



Virtual Annual Conference 1st May 2025

5 CPD points available

www.pepasassociation.org

Virtual Annual Conference

Thursday 1st May 2025

Up to 5 CPD hours available

Bookings now open

This year's virtual conference will cover the following topics:

EPC Reform, HEM, Warm Homes Plan, ECO5,
Domestic & Non-Domestic MEES

For more information and to book, click here -

<https://www.eventbrite.co.uk/e/pepa-conference-2025-virtual-registration-1142527022079?aff=oddtcreator>



Sterling Accreditation



PEPA Virtual Annual Conference

The PEPA Virtual Conference is coming soon!

Join industry experts as they discuss key updates and important changes affecting energy assessors and property professionals.



Date: 1st May 2025



Where: Online

Don't miss this opportunity to stay informed and connect with fellow professionals. Register now to secure your place by clicking [here!](#)

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