



One ecosystem. Every part of your housing portfolio.

A guide to the connected services Quidos brings to social housing providers — spanning asset intelligence, statutory compliance, retrofit delivery and verified carbon revenue. Each service stands alone; together they form a single, investable decarbonisation engine already operating across the UK.

25+ yrs

In social housing software

Same-day

Stock survey reporting

24/7

Maintenance & repair response

100–10k+

Properties per programme



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How the group fits together

Most providers buy stock surveys from one supplier, retrofit from another, compliance tools from a third, and have no way to turn any of it into revenue. Quidos brings these together so data captured once flows through every stage — survey, plan, deliver, verify, monetise. The capabilities below are organised into four linked themes.

- 1

Insight & Planning
Asset management, stock condition surveying, energy analysis and digital property reporting — the data foundation for everything else.
- 2

Solutions & Delivery
Retrofit planning and accredited assessment via Integrator and Quidos, with PAS 2035-compliant installation delivered through PURE — plus EPC & EPR lodgement and priority-home targeting.
- 3

Carbon & Performance
Real-time metering, measured (not modelled) carbon verification, credit trading and AI-powered carbon accounting.
- 4

Assurance & Scale
Inspection and certification, predictive damp & mould governance, technical monitoring and contractor certification.

The services in this guide

Integrator Plus Asset management & stock intelligence

PlanUp Floor plans & property measurement

PURE PAS 2035 retrofit compliance software

Tether IoT metering & MRV evidence

MouldWatch Predictive Awaab's Law compliance

DigiProp 360° interactive digital reports

Quidos EPC/RdSAP

BEVerify / BEClimate Carbon verification, trading & accounting

Quidos Protect Maintenance, repair & technical assurance

Know your portfolio in full

The data foundation: a live asset register, richer surveys, and accredited energy calculations that feed every downstream decision.



ASSET INTELLIGENCE

Integrator Plus

25+ years serving social housing

One powerful platform for asset management and compliance, provided to the social housing sector for over 25 years — with advanced mobile surveying, energy efficiency and decarbonisation tools that put your data firmly in your hands, anytime, anywhere.

Its modules give total asset and compliance control, an Energy Toolkit to prove performance and deliver decarbonisation, the Notus mobile surveyor for faster, better data capture, a Servicing Toolkit to automate compliance, an Asbestos module for clear records, and an NPV module to see value and plan the future.

MODULES

- Asset Management — total asset & compliance control
- Energy Toolkit — prove performance, decarbonise
- Notus Pocket Surveyor — faster mobile capture
- Servicing Toolkit — compliance, automated
- Asbestos module — clear records, zero uncertainty
- NPV module — see value, plan the future

Why it matters to you: one source of truth for stock condition, compliance and budgeting — and the gateway into the wider Quidos retrofit and carbon ecosystem.

DIGITAL SURVEYS

DigiProp — the Interactive Digital Report (IDR)

Built for modern stock condition surveying

DigiProp replaces static PDF stock condition surveys with a fully interactive digital report: 360° immersive walkthroughs of every property, AI-assisted defect detection in real time, and timestamped, geo-tagged visual evidence. Reports publish same-day after inspection via a secure shareable link — up to 10× faster than the 5–15 day turnaround of traditional providers.

Each IDR auto-embeds enriched data (EPC, planning and flood risk via Sprift; valuation context via Hometrack) and maps findings against HHSRS, the Decent Homes Standard and Awaab's Law. A nationwide field network scales from 100 to 10,000+ properties with no recruitment delay.

HIGHLIGHTS

- Full 360° walkthrough — irrefutable visual record
- Same-day report publication
- AI defect flagging: damp, mould, structural
- HHSRS / DHS / Awaab's Law auto-mapped
- Exportable to NEC, Keystone & Civica systems
- Any property type, any size, any location

Why it matters to you: a verifiable, auditable evidence base for regulatory inspection — and a far richer dataset for your 30-year business plan than static photos can provide.

FIELD CAPTURE

PlanUp — floor plans & property measurement

Survey-ready property data

PlanUp provides fast, accurate floor-plan and property-measurement software, capturing the repeatable, accessible dataset every retrofit and EPC journey should start from. Floor plans and measurements feed straight into the wider platform, supporting stock condition surveys, energy assessment and retrofit planning.

HIGHLIGHTS

- Fast, accurate floor plans & measurement
- Repeatable, accessible property dataset
- Feeds stock condition & energy assessment
- Supports EPC, retrofit & survey workflows



From assessment to installed, compliant retrofit

Accredited calculations, EPC & EPR lodgement, and an end-to-end retrofit process delivered on one platform via the Quidos partnership.

RETROFIT PLANNING

Integrator + Quidos Retrofit Partnership

One platform · one process

Powered by the partnership between Integrator Housing Solutions and the Quidos, retrofit planning, assessment and compliance & performance are united under one platform — giving providers the data foundation to scope, prioritise and plan a retrofit programme before installation begins (delivered through PURE).

The platform lodges EPCs & EPRs directly (via Quidos), runs government-approved RdSAP10 calculations at scale in minutes, pinpoints priority homes and proves outcomes with real performance data, spots damp & mould risk early to manage remediation before it escalates, and creates carbon credits from retrofit activity to reduce reliance on grants.

HIGHLIGHTS

- Retrofit planning, assessment & targeting
- EPC & EPR lodgement direct from the platform
- Gov-approved RdSAP10 calculations at scale
- Pinpoint priority homes from real data
- Spot damp & mould risk early
- Create carbon credits — reduce grant reliance

Why it matters to you: a single, joined-up retrofit process — no disconnected suppliers — with planning, compliance, performance proof and carbon value built in, feeding directly into PURE-managed installation.

ACCREDITATION

Quidos — EPC & RdSAP Accreditation

Government-approved scheme

A government-approved accreditation scheme sitting at the heart of the group — providing the RdSAP10 calculation engine behind the platform's EPC generation, and the lodgement route for EPCs and EPRs. This gives housing providers an accredited, compliant foundation for all energy assessment and retrofit reporting, integrated directly into their asset management.

HIGHLIGHTS

- Government-approved RdSAP10 engine
- EPC & EPR generation and lodgement
- Accredited foundation for retrofit reporting
- Integrated into Integrator Plus

RETROFIT WORKFLOW

PURE — retrofit compliance software

PAS 2035 · end-to-end

PURE is the group's dedicated retrofit delivery and compliance platform, managing the complexity of PAS 2035 installations end-to-end — from lead generation through assessment, installation and coordination to final submission. It centralises the whole process into one intelligent system for every role in the chain: assessors, installers, coordinators, managing agents, registered providers and local authorities.

Where Integrator and Quidos provide the planning, data and accreditation foundation, PURE delivers the installation programme itself — removing administrative overhead and giving housing providers a single, auditable workflow for compliant retrofit delivery.

HIGHLIGHTS

- End-to-end PAS 2035 retrofit workflow
- Built-in compliance & documentation
- Serves every role from assessor to provider
- Removes administrative overhead
- Connected to the Quidos ecosystem

Turn retrofit into measurable, monetisable revenue

The group's biggest differentiator: carbon value backed by real metered data, not estimates — verified, issued and traded through one ecosystem.



CARBON ECOSYSTEM

BEVerify & BEClimate

High-integrity BECredits

BEVerify enables housing associations to generate measurable, monetisable climate value from heating and cooling upgrades. The shift is from assumption to measurement: most retrofit crediting estimates what might have happened — BEVerify measures what actually did, delivering verified climate income in months, not years.

The process runs data → verification → registry: measured energy-use data from registered devices is independently and digitally verified, registered, issued as BECredits and sold via BEXchange, with Intervention Units providing fixed, quarterly climate income. Credits are backed by real measured data, calculated using a physics-based methodology, independently audited, serialised, fully traceable and aligned with ICVCM Core Carbon Principles.

HIGHLIGHTS

- Measured outcomes, not modelled estimates
- Verified climate income in months, not years
- Issued as BECredits, traded via BEXchange
- Fixed, quarterly climate income
- Physics-based, audited & serialised
- ICVCM Core Carbon Principles aligned

Why it matters to you: claimable climate value from self-funded schemes, sitting *alongside* SHDF, BUS and Warm Homes funding — reducing grant dependency, supporting multi-year planning and enabling councils to unlock funds earlier and scale programmes faster.

MRV LAYER

Tether — IoT metering & verified evidence

Real-time building & resident monitoring

Tether provides real-time building performance and resident wellbeing monitoring through metered IoT solutions — the verified data layer beneath the ecosystem. Its sensors measure temperature, humidity and air quality, with continuous cloud-based analytics providing the live verification of energy and carbon savings that underpins both compliance and carbon crediting.

The same network powers a shift from one-off installs to full energy management, with real-time performance insights for councils and landlords — and can extend to air quality, flood detection, smart metering and other smart-city uses across a region.

HIGHLIGHTS

- Real-time building performance monitoring
- Live verification of energy & carbon savings
- Underpins MouldWatch & carbon crediting
- Shifts one-off installs to energy management
- Extensible LoRaWAN smart-city network

Compliance, response & independent oversight

Predictive damp & mould protection, inspection and certification, and the technical monitoring that satisfies the regulator.



PREDICTIVE COMPLIANCE

MouldWatch

Awaab's Law compliance through IoT

A preventive, data-driven model supporting compliance and accountability under Awaab's Law, while improving efficiency and resident outcomes.

Traditional inspection and response models are reactive, costly, and often fail to protect tenants before health impacts occur — MouldWatch shifts this to proactive.

Tether IoT sensors measure temperature, humidity and air-quality parameters linked to mould risk; continuous cloud-based analytics identify early warning signals with proactive alerts; Qidos Protect coordinates inspection, certification and contractor intervention to resolve issues; and automated reporting tools support landlords' obligations and enhance transparency with residents and regulators.

HIGHLIGHTS

- IoT sensors monitoring mould-risk conditions
- Continuous analytics with proactive alerts
- Qidos Protect coordinates remediation
- Automated Awaab's Law compliance reporting
- Early predictive maintenance cuts repair cost

Why it matters to you: a shift from reactive to proactive — reducing health risks, lowering long-term repair costs, and giving you an audit trail and resident transparency the regulator increasingly expects.

MAINTENANCE & ASSURANCE

Qidos Protect & Technical Monitoring

Repair · response · quality

Qidos Protect is a national property maintenance and repair service — providing 24/7/365 home emergency response across the UK, covering plumbing, heating, drying, repair and reinstatement, alongside damp, mould and environmental remediation. It gives housing providers one accountable partner to protect, restore and future-proof homes, coordinating inspection, certification and contractor intervention to resolve issues end-to-end.

Alongside the repair offer, Technical Monitoring validates installations, monitors quality and provides the independent oversight that ensures retrofit and remediation work meets standard. Together with Qidos Training and Salus Certification — qualifications, compliance and skills development — these services give housing providers a trusted maintenance and assurance layer across every job and contractor.

HIGHLIGHTS

- National property maintenance & repair service
- 24/7/365 home emergency response
- Plumbing, heating, drying, repair & reinstatement
- Damp, mould & environmental remediation
- Technical monitoring of installation quality
- Qualifications & certification (Qidos Training / Salus)

Each service stands alone. Together they're an **offer no competitor can match.**

By bringing asset intelligence, retrofit delivery, carbon verification and independent assurance onto one connected platform, Quidos gives housing associations a single, investment-ready engine for compliance, decarbonisation and revenue.

One platform, shared governance

Data captured once flows through survey, plan, deliver, verify and monetise — no disconnected suppliers.

Measured, not modelled

Live metering underpins every compliance claim and every carbon credit, giving funders and regulators auditable proof.

Funded-programme ready

Designed to work alongside SHDF, BUS and Warm Homes — turning one-off installs into ongoing performance management.

Scalable nationwide

From 100 to 10,000+ properties, with rapid mobilisation and a national field, engineer and installer network.

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